

# THE UTILIZATION AND EFFICACY OF PROFESSIONAL CHAPLAINCY

## GAPS TO FILL



Many more inpatients desire **conversations about religion/spirituality** than have them.

Source: BMC Palliative Care, 2012

More than one-quarter of all adults, including those 75 and older, **have given little or no thought to their end-of-life wishes**



Source: "Dying in America" report, Institute of Medicine of the National Academies, 2014

# 72%

of advanced cancer patients said their **spiritual needs were minimally or not at all supported by the medical system.**

Source: Journal of Clinical Oncology, 2007

## PATIENT SATISFACTION

# 80%

of patients with spiritual/religious needs said the chaplain met these needs very well.

Source: Journal of Palliative Medicine, 2009

A strong association exists between **SATISFACTION** with **spiritual care and satisfaction with total ICU experience.**

Source: Critical Care Medicine, 2007

Spiritual care is associated with better patient quality of life near death.



Source: The Journal of Clinical Oncology, 2009

## INSTITUTIONAL BOTTOM-LINE

INADEQUATELY-SUPPORTED SPIRITUAL NEEDS LEADS TO

- MORE DEATHS IN ICU
- HIGHER END-OF-LIFE COSTS

Source: Journal of Pain and Symptom Management, 2011

CHAPLAINCY SERVICES ARE RELATED TO



Source: BMC Palliative Care, 2012

SIGNIFICANTLY LOWER RATES OF HOSPITAL DEATHS

HIGHER RATES OF HOSPICE ENROLLMENT

CHAPLAIN VISITS RESULT IN

- INCREASED SCORES ON PATIENT SATISFACTION SURVEYS (HCAHPS, Press Ganey)
- OVERALL PATIENT SATISFACTION
- PATIENT'S WILLINGNESS TO RECOMMEND HOSPITAL

Source: Journal of Health Care Chaplaincy, 2015



HealthCare Chaplaincy Network

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